



TERMS & CONDITIONS 2023

1. Administration Fee

A fee of \$7.50 will apply for each invoice requiring coding and/or portal submission

2. After hours Pickups / Deliveries

Pickups / Deliveries required after 5:00 pm may be subject to additional charges and must be arranged in advance: \$75 - Van service, \$150 - Deck service

3. Airport or Auction Pickups / Deliveries

Shipments will be subject to a \$25 charge (in addition to LTL rates).

4. Appointment Pickups / Deliveries

Shipments requiring an appointment will be subject to a \$32 charge.

5. Cube (Density)

Weight is charged based on actual weight or cubed weight, whichever is greater. Cubic Weight is calculated as follows: Length X Width X Height / 172.8. Shipments that occupy more than 10 linear feet will be rated as 1,000 lbs per linear foot. When it is not possible to load beside or on top of a shipment, the width / height will be assessed at 8 feet.

6. Cross Dock / Handling Fee

Shipments that require use of our dock only will be subject to charges of \$100 / hr, minimum \$75.

7. Dangerous Goods

10% of freight charges, minimum \$10 - maximum \$50

8. Extra Person required

When an extra person is required to pickup / deliver a shipment, hourly charges of \$48 will apply (minimum 1 hr).

9. Extra Pickup / Delivery

When one shipment involves multiple pickup or drop off locations, an additional charge of \$100 (van) or \$150 (deck) will be charged per extra stop.

10. Flat Deck Service

Flat deck pickups / deliveries will be subject to a \$148 (in addition to LTL rates).

11. Heated Service

As requested, heated service is provided at 10% of freight charges, minimum \$15. These rates are in effect from November 1st - March 31st or at our discretion depending on weather conditions.

12. Inside Pickup / Delivery

When we are required to pickup / deliver inside a mall, school, etc., charges of \$2.50cwt, minimum \$25 will apply.

13. Long Freight

For freight over 100 lbs, the following will apply:

| | |
|------------------------------|------------------------------|
| 10ft & over: \$20 (van only) | 20ft & over: \$50 (van only) |
| 40ft & over: \$100 | 50ft & over: \$200 |

14. NSF Fee

A \$40 fee will be charged on account if payment is returned NSF

15. Off-route Pickups / Deliveries

Shipments outside of our service areas will be subject to hourly charges from our nearest depot.

16. Paper / Postage

If invoices, BOLs or PODs are mailed, a fee of \$1.75 / document will apply.

17. Payment Terms

Accounts are net 30 days from the date of invoice. Interest is charged at 2% per month (26.82% per annum) and will be charged on accounts not paid in accordance with the above terms. Rates are contingent on account standing and Willy's Trucking reserves the right to cancel credit privileges at any time.

18. Power Tailgate Service

\$1.75 cwt, minimum \$30 - maximum \$200

19. Re-consignment

When a shipment is redirected to an address different than what is stated on the BOL (but in the same service area) prior to attempting delivery, a \$40 fee will apply.

19. Re-delivery / Attempted Pickup

When we are unable to deliver / pickup a shipment at no fault of our own, a fee of \$3.50 cwt, minimum \$40 will apply.

20. Rural Charge

For pickups / deliveries up to 15 km outside of our service area, a \$50 rural charge will apply. Shipments in excess of 15 km will be subject to hourly charges from our nearest depot.

21. Residential Pickup / Delivery

Will be subject to a \$55 fee along with other charges as applicable.

22. Same Day/Hot Shot Service

Charged at an hourly rate

23. Shipment Delays

Willy's Trucking Service will not be liable for any costs / fines as a result of shipment delays.

24. Special Handling

Glass, or other items requiring special attention will be subject to a minimum charge of \$10, or 10% of freight charges.

25. Stat Holiday / Weekend / After Hours

When an employee must be called in after hours, a minimum \$150 fee will apply.

26. Storage Service

For items left on our dock for more than 24 hours, storage fees of \$1.10 cwt / day or minimum \$20 / day will apply.

27. Surcharges

All rates are subject to FSC. Our current FSC is 42.1% < 9,999 lbs and 67.4% > 10,000 lbs and is subject to change at any time. Carbon surcharge is 1.95%

28. Tarping

LTL Deck: \$100 FL Deck: \$150

29. Time Critical Delivery

If delivery is requested and adhered to between prior to 9:00AM a fee of 10% of freight charges (minimum \$5 - maximum \$100) will apply.

30. Trailer Rent

\$70 / day \$300 / week \$900 / month

31. Trailer Spotting

\$100 minimum charge for spotting trailers in Edmonton, Fort St John, Grande Prairie and Peace River. Hourly charges will apply to spot trailers outside of these areas.

32. Used Goods

Used goods or items not packaged properly for shipping will be shipped at owner's risk.

33. Valuation

We insure \$2.00 / lb for loss or damage unless a Declared Value is listed on the BOL, in which case 2% of the excess value is charged (minimum \$10).

34. Waiting Time

Allowable time is listed below. Additional time is charged at \$31.25 per 15 minutes (\$20 per 15 mins in Edmonton):

| |
|--------------------------------|
| Up to 2500 lbs - 15 minutes |
| Up to 20,000 lbs - 30 minutes |
| 20,000 lbs & over - 60 minutes |